

Ralph,

I would like to thank you for your exemplary service that you have provided me over the past two years. Everyone in this industry is aware of the high cost of maintenance and equipment repairs. I have paid twice as much for half the quality from previous suppliers.

Good business relationships are built on trust and it is nice to be able to trust a business that I depend on. Your knowledge surpasses that of any other supplier I have done business with. I have found you to be honest in every way and willing to go the extra mile for my needs.

I look forward to doing business with you in the future.

Thanks.

Jeremy at JBC Rods